



To our customers,

Firstly, we are in grateful awe of the UK's support services. Thank you for being prepared to put yourselves on the frontline to keep us safe and well in this ever so slightly crazy and overwhelming time.

Secondly, as a business we are committed to following the Government and Public Health England's Covid-19 guidelines. We will do whatever we need to do to keep our staff safe. We're getting used to the delights of home working, video conferencing and colleague distancing. We now know our IT and phone system works wherever we have a laptop and phone!

Thirdly, we remain open for business. Our stocks are excellent. Our supply chain is holding up well. For as long as it is possible and safe to do so, we will work to provide you with a 'business as usual' service.

And lastly, as the Italians have been shouting to each other: **"Andra tutto bene!"** All will be well. This will pass. Let's be kind to each other. Let's keep going.

The VAC Team.